



Ströer E-Mail

Supplement your website with an e-mail account so that you can be reached by your customers. This includes your domain name, ensuring a professional overall impression.

Ströer E-Mail service description

1. Included services:

- ★ Hosting your emails in Germany
- ★ POP3/IMAP protocol
- ★ SSL encryption for IMAP, POP3 and SMTP
- ★ Desired domain for a professional appearance
- ★ Simple setup for Outlook and all other common e-mail services for ease of use
- ★ Webmail powered by Roundcube
- ★ Creation of an e-mail inbox, additional e-mail inboxes possible for an additional fee
- ★ 1GB storage per mailbox (can be expanded at any time for a fee)
- ★ Protection against viruses and spam mails by DMARC or DKIM
- ★ Create white and blacklist yourself

Prerequisite for booking:

E-mails can only be booked in connection with a Ströer website.

Availability of the desired domain:

RegioHelden GmbH cannot guarantee the availability of the domain you have requested. RegioHelden GmbH will first check their availability. If this is not the case, we will look for a suitable alternative in consultation with you.

The following services will be invoiced as listed:
- Monthly fee for additional email accounts: monthly from the date of registration (pro-rated in the starting month, if applicable)

Customer responsibilities for domain transfer:

When a domain is transferred, all associated e-mail accounts are deleted. The customer is responsible for backing up the content of the affected e-mail account(s).

RegioHelden GmbH will only take over the domain with the customer's consent.

During the transition phase, it will not be possible to receive emails to the email account(s) to be created. The transition phase usually lasts a few hours and in exceptional cases up to 3 days.

Data storage

The data of an e-mail inbox is stored as an additional service for 30 days after the end of the contract to enable recovery on request. After this period has expired, the data will be permanently and irrevocably deleted. If you wish, you can also apply for early deletion - at any time before the deadline.

The following services will be invoiced as listed:

- Monthly fee for additional email accounts: monthly from the date of registration (pro-rated in the starting month, if applicable)